



*Complimentary Services
at Centara Hotels & Resorts*

Centara Hotels & Resorts



Hotel	Welcome drink on arrival	Cold towel on arrival	Complimentary fruit basket	Complimentary newspapers	Free Wi-Fi	In-room welcome note	Complimentary Laundry service	Shuttle service	Other privileges
Bangkok / Ayutthaya									
Centara Grand & Bangkok Convention Centre at CentralWorld	For VIP and Club guests only	For VIP and Club guests only	VIP, Club guests and Corporate guests only	By Application "Press Reader"	•	Welcome letter and note on phone screen	Club guests only (2 pieces)	From hotel to CentralWorld, Central Chidlom and Central Embassy shopping centres	Birthday cake, special set-up for honeymooners or wedding anniversary
Centara Grand at Central Plaza Ladprao Bangkok	•		VIP guests only or as per contract	VP or Corporate guests and upon request	Online bookings only	VIP only	Club guests only (2 pieces)	From hotel to JJ Market and Mo-Chit BTS Station	Birthday cake, special set-up for honeymooners or wedding anniversary
Centara Watergate Pavilion Hotel Bangkok	•	•	On request	Available upon request	•	VIP only			Birthday, honeymoon cake
Centara Life Government Complex Hotel & Convention Centre Chaeng Watthana	VIP only		VIP only	At the lobby and restaurants	•	VIP only	For long staying guest only	From hotel to Chaeng Watthana Road	Birthday cake, honeymoon set up
Centara Life Hotel Bangkok Phra Nakhon	Welcome voucher to use at the restaurant		VIP guests only or as per contract		•	VIP only			Room decoration for Birthday & Honeymoon
Centara Ayutthaya	•		VIP only (Fruit Plate)		•	VIP only	One complimentary Suit, Pressing or item of laundry for PLATINUM ELITE tier and depend on the Sales Contract Agreement		Birthday cake, in-room set up for honeymooners or wedding anniversary
Hua Hin									
Centara Grand Beach Resort & Villas Hua Hin	•	•	VIP, returning guests or Club guests only	At the lobby, Museum & Elephant Bar. In-room for VIP guests	#	VIP or returning guests only	Club guests only (2 pieces)		Birthday cake, set up for honeymooners & wedding anniversary, complimentary club access for CIC Platinum Elite
Centara Life Cha Am Beach Resort Hua Hin	•	VIP only	VIP only		•				
Pattaya - Sriracha - Rayong									
Centara Grand Mirage Beach Resort Pattaya	•		VIP only	At Club 12 Floor and Zulu Family Club	•	•	Club guests only (2 pieces)	From hotel to CentralFestival shopping and Central Marina (with charge THB 50)	Birthday cake, in-room set up for honeymooners or wedding anniversary
Centara Pattaya Hotel	•	VIP only	VIP only	At the lobby	•	VIP only		From hotel to Soi Buakha, CentralFestival Pattaya, Tops Supermarket and Big C North Pattaya	Birthday cake, special set up for honeymooners or wedding anniversary.
Centara Nova Hotel Pattaya	•	VIP only	VIP only	At the lobby	•	VIP only		From hotel to Soi Buakha, CentralFestival Pattaya, Tops Supermarket and Big C North Pattaya	Birthday cake, special set up for honeymooners or wedding anniversary.
Centara Life Avenue Hotel Pattaya	•	•	VIP only	•	•	•	•	•	•
Centara Life Maris Resort Jomtien	•		VIP only	At public areas and restaurants	•	VIP only		From resort to Jomtien Beach and CentralFestival Pattaya (2 rounds/day)	
COG Pattaya Wong Amat Beach					•				
Centara Sonrisa Residence and Suites Sriracha	•	•	VIP only	Online Application "Press Reader"	•	VIP only		From hotel to Robinson Srisacha, Jaiscom	Birthday cake, in-room set up for honeymooners or wedding anniversary
Centara Q Resort Rayong	•	•			•	•		From resort to convenience store	Birthday cake, special for honeymooners or wedding anniversary, and as per guests' request
Trat - Koh Chame									
Centara Chaan Talay Resort & Villas Trat	•	•	•	At the lobby and restaurant	•	•		From hotel to main bus terminal (with charge)	Birthday cake, special for honeymooners or wedding anniversary, free water sports (kayaking)
Centara Koh Chang Tropicana Resort	•	•	•	At the lobby	•	•	Club guests only (2 pieces)	Upon request (with charge)	Birthday cake, honeymoon set up in room
Krabi									
Centara Grand Beach Resort & Villas Krabi	•	•	•	At the hotel's library	•	•	Club guests only (2 pieces)	Shuttle boat service between Nopparatthara pier and resort scheduled	Birthday cake, honeymoon set up, water sports (kayaking, paddle boarding, sailing, windsurfing)
Centara Anda Dhevi Resort & Spa Krabi	•	•	VIP or returning guests only	•	•	•		Shuttle bus service between Ao Nang Beach and resort (with charge)	Birthday cake, special set up for honeymooners or wedding anniversary
Centara Ao nang Beach Resort & Spa Krabi	•	•	VIP guests only		•	•		Shuttle bus service between Ao Nang Beach and resort (with charge)	Birthday cake, special set up for honeymooners or wedding anniversary
Centara Life Phu Pano Resort Krabi					•			Shuttle bus service between Ao Nang Beach and resort	
COG Krabi Ao Nang Beach					•				
Koh Phangan									
Varivana Resort Koh Phangan	•				•			From Thongsala pier to VARIVANA Resort Koh Phangan on the check-in date. (Free)	
Samui									
Centara Reserve Samui	•	•		•	•	•	Suite room guests only	•	•
Centara Villas Samui	•	•	VIP only (Fruit plate)	At the lobby and restaurant	•			From hotel to Lamai Beach (with charge)	Birthday cake, honeymoon cake, bed decoration for honeymooners, free use of kayak
Centara Life Lamai Resort Samui	•				•			From hotel to Lamai Beach (Free)	Birthday cake, special set-up for honeymooners and wedding anniversary
COG Samui Chaweng Beach					•				
Phuket									
Centara Grand Beach Resort Phuket	•	•	•	At the lobby, restaurants, and Club Lounge and VIP or Club guests on request only	CIC and Club guests	•	Club guests only (2 pieces)	From hotel to Karon Town and Jungaylon Shopping Centre (with charge) and complimentary from hotel to Central Floreza	Birthday cake, special for honeymooners or wedding anniversary, shoe, pillow menu, free water sports (snorkelling)
Centara Villas Phuket	•	•	VIP only	Online Application "Press Reader"	#	•		From hotel to Karon and Patong (with charge)	Birthday cake, special in-room set up for honeymooners or wedding anniversary
Centara Karon Resort Phuket	•	•	VIP only (Fruit plate)	VIP only	#	•		From hotel to Patong city (with charge)	Special in-room set up for honeymooners and wedding anniversary, birthday special with birthday card, flower decoration on bed and drink voucher
Centara Kata Resort Phuket	•	•		Public area	# and CIC guests			From hotel to Kata Beach	Birthday card, in-room set up for honeymooners or wedding anniversary
Waterfront Suites Phuket by Centara	•		•		•				
Hat Yai									
Centara Hotel Hat Yai	•	VIP only	VIP and Premium Deluxe to Suite room type only	At the lobby and in-room per request only	•	VIP or returning guests only			Birthday cake and anniversary cake, in-room set up for honeymooners, others as per guests' request
Chiang Mai									
Centara Riverside Hotel Chiang Mai	•	VIP only	VIP only	At the lobby and restaurant	•		15% discount for long-staying guests	To/from Central Chiang Mai (Complimentary service by the mall)	Birthday cake, special set-up for honeymooners and wedding anniversary
Mae Sot - Udorn Thani									
Centara Life Hotel Mae Sot	•	•		At the lobby restaurant and in-room for long stay guest only	•				Birthday cake for honeymooners
Centara Udorn	•	VIP only	VIP only		•				Birthday cake, in-room set up for honeymooners and wedding anniversary
Korat - Khao Yai - Ubon Ratchathani									
Centara Korat	•		VIP only	At the lobby and restaurant	•	VIP only	For long-staying guests only	From hotel to Thao Suranari Monument	Birthday cake, special set-up for honeymooners and wedding anniversary
ROUKH KIRI KHAOYAI	•	•			•	•			(Daily) Mini bar and snack, turnaround service, capsule coffee, herbal tea, and bubble foaming bath
Centara Ubon	•		VIP only		•	Welcome letter and note on TV screen for VIP only		From hotel to Central Ubon to Ubon Ratchathani International Airport	Birthday cake, special set-up for honeymooners and wedding anniversary
Maldives									
Machhafushi Island Resort & Spa Maldives	•	•	•	At public areas	•	•	GAI guests only (2 pieces)		Complimentary use of non-motorised water sports - Paddle board, stand up paddle board and kayak. Birthday cake, in-room set up for honeymooners and wedding anniversary
Centara Mirage Lagoon Maldives	•	•	VIP only		•	•			Complimentary use of non-motorised water sports. Birthday cake, in-room set up for honeymooners and wedding anniversary
Centara Ras Fushi Resort & Spa Maldives	•	•	VIP only	Online Application "Press Reader"	•	•			Complimentary use of non-motorised water sports
Dubai									
Centara Mirage Beach Resort Dubai					•			Upon request (with charge)	
Oman									
Centara Muscat Hotel Oman	•	•	VIP & Suite only	At public areas & Club Lounge	•	•	Club guests only (2 pieces)		
Centara Life Muscat Dunes Hotel			Suite only		•	•	Special packages only		
Al Hail Waves Hotel, managed by Centara	VIP only		VIP only	At the lobby	•	VIP only			Birthday cake (minimum 4-night stay)
Doha									
Centara West Bay Hotel & Residences Doha	•	•	VIP only	At the lobby	•	•			Birthday cake, special set-up for honeymooners or wedding anniversary
Vietnam									
Centara Mirage Resort Mui Ne	•	•	Check-in day only		•	•			
Laos									
COG Vientiane Nam Phu					•				
Japan									
Centara Grand Hotel Osaka	For VIP and Club guests only	For VIP and Club guests only	VIP or as oper contract	Available upon request	•	Welcome message on TV. Welcome card for VIP			Birthday cake, special set-up for honeymooners and wedding anniversary